# Ready, Set, Engage – Three Effective Member Outreach Strategies





#### Membership Outreach Co-Chairs



Jessica Maye, DO, FACEP



Svetlana Zakharchenko, DO



#### STEP 1

Update Emergency Department Director spreadsheet with help from leadership

#### STEP 2

Identify hospitals that lack engagement

### STEP 3

Identify leadership contacts that can assist with connection to ED Director and send visit letter request



Dear Emergency Department Chair,

New Jersey ACEP is the voice of emergency physicians throughout the state. We would like to present our mission and describe what we do to your attending physicians. Can you provide a 10 minute block during one of your departmental staff meetings to allow us to outline the scope of our work and get a sense of what more we can do?

Below is a brief list of projects we can discuss in further detail during our presentation:

#### Advocacy via NJ/STATPAC

- Electronic medical record sharing
- o Boarding immunity for physicians during the COVID19 pandemic
- o EM's voice on out-of-network billing, scope of practice, malpractice etc

#### Networking

- EngagED email listserv, which instantly provides discussion among NJ-ACEP members to share ideas and knowledge
- o Annual membership dinner and reception

#### Professional development

- NJ-ACEP Scientific Assembly that provides up to eight hours of CME
- Leadership and professional development webinars
- Group LLSA sessions

#### Research grants through ACEP

- New Jersey Emergency Medicine compensation analysis
- Women Leadership in Emergency Medicine

#### Resident opportunities

- Scholarships to Leadership & Advocacy Conference & ACEP Scientific Assembly
- o Achievement awards
- o Resident-specific education and speaking opportunities

We look forward to hearing back from you regarding your department's availability for this presentation.

Thank you,

#### NJ ACEP Executive Officers

NJ-ACEP Membership Outreach Co-Chairs

Jessica Maye, DO, FACEP

Svetlana Zakharchenko, DO

President: Steven Hochman, MD, FACEP President-Elect: Jenice Baker, MD, FACEP Past President: Thomas Brabson, DO, FACEP

Treasurer: Michael Ruzek, DO FACEP Secretary: Patrick Hinfey, MD, FACEP



### **ED Visit**

- 10-minute presentation
- High level overview of the chapter including outline of objectives, initiatives and events



### Successes

- Very effective when department meetings held virtually
- Over 6 emergency departments were visited in 6 months
- Increased member engagement





#### Membership Chair and Secretary



Shelley Greenman, MD, FACEP



Mike Ruzek, DO, FACEP



## Initiating EMIG Visits



Leader contact through EMIG Coordinator at medical school



Five medical schools in NJ, reached goal of visiting each yearly



#### **EMIG** Visits

- Food provided (when in-person)
- Informal dialogue with NJ-ACEP panel of leaders
- Focus on Q&A



### **EMIG** Visits





## Initiating Residency visits



Leader contact to Program Director



Eleven Residency Programs in NJ, reached goal of 3-4 per year



#### **RESIDENCY VISITS**



Food provided (when in-person)



Leader panel



Formal Presentation



Q&A following presentation



#### Residency Visits





### Successes

- Significant membership increase with many members continuing post-residency
- Increased engagement with several members holding chapter leadership roles postresidency





# Leadership Development Series

#### President and Immediate Past President



Steven Hochman, MD, FACEP



Jenice Baker, MD, FACEP



#### LEADERSHIP DEVELOPMENT SERIES

# Leadership & Professional Development Webinars

#### Quarterly webinars

#### Topics include:

- Motivational with Dr. James Pruden, MD, FACEP
- Informational with Dr. Al Sacchetti, MD, FACEP
- Clinical with Dr. Marc A. Milano, MD, FACEP
- **Professional Development** Pathways to Career: Beyond an EM Physician with panel





NJ-ACEP IS PROUD TO PRESENT THE FIRST INSTALLMENT OF THE

#### **LEADERSHIP DEVELOPMENT SERIES**

HOPE: Resilience in the Time of COVID with Dr. James Pruden

- Emergency Attending St. Joseph's University Hospital 38 years
- Director of the Hospital Based Violence Intervention Program ...but has also have served as
- Director of Preparedness St. Joseph's Healthcare System 20 years
- Medical Manager for the Urban Search and Rescue Team 20 years
- Medical Director for the Passaic County Board of Health 2 years
- Chairman of the NJ EMS Council 6 years
- Chairman of the Mobile ICU Medical Advisory Board 6 years
- Boy Scout 4 years
- 1st Trombone Fairmont Heights High School 2 years

### February 25, 2021 4-5 pm

REGISTER at www.njacep.org

\*Pre-registration required for link to the virtual event

NJ-ACEP IS PROUD TO PRESENT THE SECOND INSTALLMENT OF THE

#### **LEADERSHIP DEVELOPMENT SERIES**

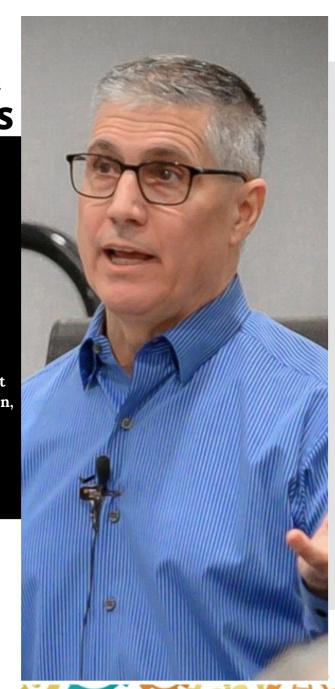
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Community ED Research: A Simple Path to Administrative Prestige and Medical Staff Intimidation with Dr. Alfred Sacchetti

Dr. Alfred Sacchetti is the Director of Clinical Services in the Department of Emergency Medicine at Virtua Our Lady of Lourdes Hospital in Camden, NJ and an Assistant Clinical Professor at Thomas Jefferson University in Philadelphia, PA. A full time clinician, he is also an award winning researcher, educator and author. Widely regarded as an imaginative babysitter by his 4 grandchildren, other members of his family have less complimentary descriptions for his behavior.

April 28, 2021 10-11 am

**REGISTER at NJACEP.org** 





NJ-ACEP IS PROUD TO PRESENT THE THIRD INSTALLMENT OF THE

#### LEADERSHIP DEVELOPMENT SERIES



Enhancing the ED Experience for Patients, Providers, and Familes

with Dr. Marc A. Milano, MD, FACEP

Chair, Department of Emergency Medicine, RWJUH Somerset Chief Innovation Officer, RWJBH EHM Service Line Former NJ-ACEP Board Member

### September 1, 2021 12-1 pm

**REGISTER AT NJACEP.ORG** 

\*Pre-registration required for link to the virtual event

#### LEADERSHIP DEVELOPMENT SERIES

# Leadership & Professional Development Webinars





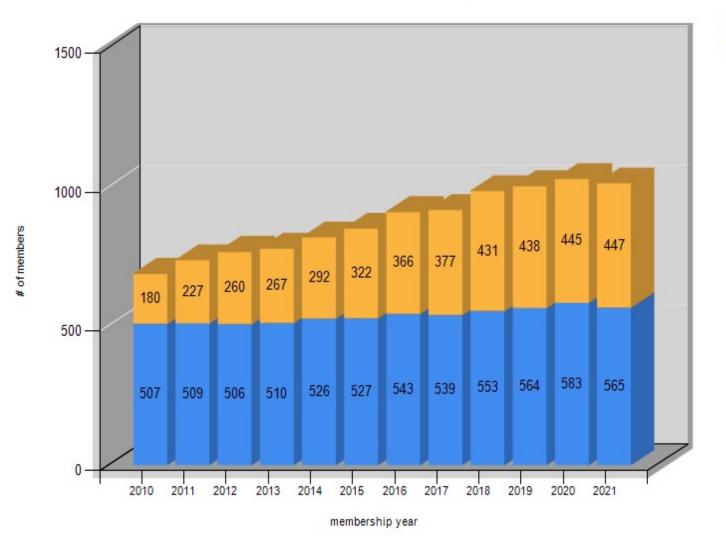
All webinars recorded and available on NJ-ACEP website

Virtual aspect captured many members not otherwise engaged



#### NJ Chapter Members by Type Over time

## Membership Growth





ACEP Candidate
ACEP Regular



President Jenice Baker



President-Elect Patrick Hinfey



Secretary Michael Ruzek



Treasurer Jessica Maye



Immediate Past President Steve Hochman



Navin Ariyaprakai



Tanisha Arora



Kim Baldino



Greg Corcoran



Joe Dib



Marianna Karounos



Nicole Maguire







Valerie McLaughlin Gregg Mojares Chinwe Ogedegbe Amy Ondeyka







Nilesh Patel



Marco Propersi







Renee Riggs-Fiesseler

Svetlana Zakharchenko

## NJ-ACEP 2021-2022 Leadership



Questions??