# State Chapter Crisis Response: The Colorado Experience



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### Keys to Our Change and Success

Intentionality

Relationships

Communication

Clear Strategy

### INTENTIONALITY

#### Reorganizing Board of Directors

- Recruit based on practice and geography
- Set expectations clearly for BOD

#### **Executive Director**

 New Exec Director who has background in policy and legislation as well as leading physician organization

#### Legislators

 Specifically focus efforts on legislators who have major role in health care legislation.

#### Engagement

- Focus on issues that are current and important to our membership
- Creation of Medical Directors/Asst Medical Directors Group

## Relationships

#### Legislators

- Build New Relationships with Legislators
- Dinners
- Donations
- ED/ICU COVID
  Virtual Tours

#### State Agencies

- Work with State
  Agencies on Policy
  Decisions
- Have Seat at Table for Major Health Care Initiatives.

#### Media

- Build Relationships with Multiple Media Outlets
- Press Releases
- Facebook
- Open Letter to the Governor
- Clear Talking Points

### Communications

#### Moving BOD Communications to Slack

- Allows for real time discussions
- Separates pain of emails
- Allows for us to silo of issue discussions to only those involved

#### Clear Emails to ACEP Membership

Decrease number to only important issues

Public Release of Clear Talking Points on Issues at Hand

#### Press Releases

• Leverage Media relationships for targeted press releases

# Implementation of Strategy

Clear Plan of Action

**Advocacy Background** 

# Capitalizing on Relationships

- Legislators
- Governor's Staff
- Media

Invigorate Membership

- Higher visibility
- More Active and Involved

Organic Changes and Culture Change

### Thank You!

# Questions and Discussion....

